PIN Calculator User Manual

A user may have just one active PIN calculator at a time. The PIN calculator may not be shared with other users. In case the PIN calculator is lost, please immediately call Swedbank on 67 444 444 or go to your nearest Swedbank branch to block the PIN calculator.

Remember: keep your codes secure and do not disclose them to anybody; neither bank employees nor the officials of other institutions ever call and ask to reveal any codes or passwords.

**PIN code creation**

To start using the PIN calculator, you need to create a five-digit PIN code. For security reasons, we recommend choosing a combination of digits which is hard to guess. Memorize it!

1. Turn on the PIN calculator by pressing the button ON/OFF (the screen will show PIN).
2. Enter the default PIN code 11111 (the screen will show NEW PIN).
3. Enter the five-digit PIN code you created (the screen will show PIN CONF, followed by APPLI -).
4. Confirm the new PIN code by re-entering it (the screen will show NEW PIN CONF, followed by APPLI -).

**PIN code replacement**

A new PIN code may be created and replaced at any time if you know the old PIN code. The PIN code should be changed in case of suspicion that the PIN code may have become known to another person.

1. Turn on the PIN calculator by pressing the button ON/OFF (the screen will show PIN).
2. Enter the existing PIN code (the screen will show APPLI -).
3. Press the ON/OFF button and keep it depressed for 2 seconds (the screen will show NEW PIN).
4. Enter the new five-digit PIN code (the screen will show PIN CONF, followed by APPLI -).
5. Confirm the new PIN code by re-entering it (the screen will show NEW PIN CONF, followed by APPLI -).

**How to use the PIN calculator?**

- **Button 1** – press to generate a code, which should be entered when you get a notification in Internet Bank where it asks to enter APPLI 1 code.
- **Button 2** – press to generate a code, which should be entered when you get a notification on Internet Bank where it asks to enter APPLI 2 code.
- **Button ON/OFF** – press to turn the PIN calculator on or off.

**How to log on to Internet Banking?**

1. Turn on the PIN calculator by pressing the ON/OFF button. Enter the five-digit PIN code you created. After entering the PIN code, the screen will show APPLI -.

   Remember! The PIN code must be entered every time you turn on the PIN calculator.

2. Press **Button 1. APPLI 1** will appear on the screen, followed immediately by a unique 8-digit code, or password, being generated and shown on the screen.

   Remember! The code generated will stay and be visible on the screen for 60 seconds.
Enter your user ID and the 8-digit code you see in the PIN calculator on the Internet Banking site.

Click the button “Log in” on the Internet Banking site. You’ve logged on to Internet Banking!

**How to make a payment or receive other services?**

1. Turn on the PIN calculator by pressing the ON/OFF button. Enter the five-digit PIN code you created. After entering the PIN code, the screen will show APPLI -.

   **Remember!** The PIN code must be entered every time you turn on the PIN calculator.

2. Press Button 2. APPLI 2 will appear on the screen, followed immediately by a dotted line ---------.

3. In the PIN calculator, replace the dotted line with the 8-digit code shown on the Internet Banking site under the payment or other service you wish to obtain.

   An 8-digit code will appear on the PIN calculator’s screen which you need to enter in the corresponding Internet Banking field. Click the button “Confirm with code calculator” on the Internet Banking site.

   You have completed the payment or other service!

**Important information**

**Important messages that may appear on the PIN calculator’s screen**

- **APPLI 1** – unique code of 8 numbers can be entered when logging to Internet Bank, and for confirming other services, therefore it is very important not to disclose any PIN codes to anyone.
- **FAIL 1–3** – the calculator will show this error message if you’ve entered incorrect PIN code. The first digit stands for the number of times (out of three) you’ve entered incorrect code. After the error message, turn the calculator off and on again and try entering the PIN once more.
- **LOCK PIN** – if you’ve entered an incorrect PIN for three times in a row, this message will appear on the screen and the device will be blocked. To unblock the calculator, please go to your nearest Swedbank branch, bringing the PIN calculator and an identity document with you.
- **Button** – a notification that one of the calculator buttons is stuck. Twitch it a little in order for it to spring back in the correct position so that you could turn the calculator off and avoid draining battery power.
- **BAT 1–5** – indicates the energy level remaining in the battery. In such an event, go to your nearest Swedbank branch, bringing the PIN calculator and an identity document with you. A new PIN calculator will be issued to you at branch according to the price list.

**Can I replace the PIN calculator’s battery?**

The calculator battery is non-replaceable and it will last depending on how much the calculator is used. Thus, if the battery is drained, the calculator must be replaced with a new one according to the price list. Please also note that the warranty period is 2 years.