Swedbank AB cookies policy

We care about the safety of your data. We appreciate the trust you put in us and are committed to protect and responsibly handle your personal information. The aim of this document is to inform you on how we process personal data by using cookies.

What are cookies?

A cookie is a small information file downloaded onto your computer or another device (for instance, a mobile phone) and saved in your browser while you navigate some website. A cookie is downloaded onto your computer or another device to store data for later retrieval and updating by the company that had the cookie in question installed.

Do all cookies perform the same function?

No, cookies differ in type and method of use. Cookies can be categorized by their intended purpose, period of storing and location in the website.

Description of cookies used by Swedbank AB

<table>
<thead>
<tr>
<th>Cookie</th>
<th>Intended purpose</th>
<th>Data used</th>
<th>Expiry period</th>
</tr>
</thead>
<tbody>
<tr>
<td>lastApp</td>
<td>Keeps track of the internet bank environment visited by the customer last time, i.e. for private or corporate clients, “Bank Link” or simplified internet bank version “Touch”.</td>
<td>Value indicating the internet bank environment</td>
<td>1 year</td>
</tr>
<tr>
<td>hanzaloginTabLT</td>
<td>Keeps track of the device last time used by the customer to connected to the internet bank.</td>
<td>Unique ID number.</td>
<td>1 year</td>
</tr>
<tr>
<td>SwdbIbCookies</td>
<td>Marks that the customer has read Swedbank AB cookies policy to make sure a notice about that policy does not show up next time the customer connects to the Swedbank internet bank.</td>
<td>Value – “yes”.</td>
<td>90 days</td>
</tr>
<tr>
<td>swdbc</td>
<td>Is used to collect statistics in the Swedbank internet bank as well as to create individual customer profile and to provide to the customer personalized offers based on that profile.</td>
<td>ID number assigning a customer to a specific segment.</td>
<td>90 days</td>
</tr>
</tbody>
</table>
How to change your cookies options?

You can choose the accepted cookies, refuse all or certain cookies by changing your browser settings.

If you do not want any cookies to be saved on your computer or another device, you can configure your browser settings to notify you before any cookie is saved. You can also configure your browser to immediately reject all or certain cookies. You can likewise delete the cookies that had been saved on your computer or another device before. Please note that you will have to configure the settings of each individual browser and device used.

Each browser uses a different method to apply the settings. If needed, please use the wizard function of your browser for correct configuration of the settings.

What are your rights?

You have the right to:

- obtain information from Swedbank AB about any personal data held about you;
- demand to correct wrong, incomplete and inaccurate personal data;
- demand to refrain from using your personal data for direct marketing purposes.

What security tools are applied by Swedbank AB to protect your personal data?

Your personal data obtained by using cookies are handled in accordance with the Law of the Republic of Lithuania on Legal Protection of Personal Data, Law of the Republic of Lithuania on Electronic Communications and other legal provisions governing protection of personal data. Following the legal requirements, we have implemented security measures to prevent unauthorized transmission and use of your personal data.

Do you have any questions or need any clarification regarding our cookies? Please contact us by calling 1884, send an e-mail to info@swedbank.lt or visit the nearest Swedbank customer service centre.